

鑽亮青春再生精華

如新港澳優先體驗活動條款及條件

1. 當您遞交訂單時，即表示您同意接受與美國如新企業香港分公司（其與其關聯公司合稱「如新」或「本公司」）所訂立之本條款及條件所約束。如在文中有任何沒有定義的詞彙，其定義應與品牌專員協議書、如新政策與程序、銷售獎勵計劃及適用於購買人原居市場的相關文件的詞彙意思一樣，該等定義並被納入本文件之條款及條件的一部分。

2. 本條款及條件適用於 2024 年 9 月 2 日中午 12 時正至 9 月 4 日下午 11 時 59 分 (階段 1)、9 月 9 日中午 12 時正至 9 月 11 日下午 11 時 59 分(階段 2) 在香港及澳門舉行的鑽亮青春再生精華如新港澳優先體驗活動（「本活動」），本活動僅適用於香港及澳門的如新品牌專員。於本活動中，本公司會出售「鑽亮青春再生精華優先體驗套裝」予符合本活動購買資格的品牌專員。

「鑽亮青春再生精華優先體驗套裝」售價為港幣 1,500 元，銷售業績(「SV」) 150，銷售獎金基數(「CSV」) 1,170，並只會以套裝形式出售，套裝內包括以下產品：

- 鑽亮青春再生精華 3 件

有關以上套裝的分享獎金請參考於「Office」內或「星享城 — 個人中心 — 我的事業」內的資料。

3. 購買資格

要獲得於本活動中購買「鑽亮青春再生精華優先體驗套裝」之資格，您必須是如新港澳的品牌專員，還要符合以下要求：

2024 年 9 月 2 日中午 12 時正至 9 月 4 日下午 11 時 59 分 (階段 1) 或 2024 年 9 月 9 日中午 12 時正至 9 月 11 日下午 11 時 59 分(階段 2) 期間任何品牌代表符合以下指定達標資格，每個品牌專員帳戶即可購買指定數量之「鑽亮青春再生精華優先體驗套裝」。

- 2024 年 8 月品牌主任級別並達標 GV 2,000 分或以上，最多可購買 2 套
- 2024 年 7-8 月連續 2 個月達標 GV 5,000 分或以上，最多可購買 20 套
- 2024 年 9 月經理級品牌大使或以上級別，最多可購買 20 套
- 2025 北海道創星登峰遊新秀資格考核至少達標 1 個月，最多可購買 20 套

4. 購買日期及時間

(a) 階段 1：「鑽亮青春再生精華優先體驗套裝」

2024 年 9 月 2 日中午 12 時正至 2024 年 9 月 4 日下午 11 時 59 分於星享城進行訂購；

(b) 階段 2：「鑽亮青春再生精華優先體驗套裝」

2024 年 9 月 9 日中午 12 時正至 2024 年 9 月 11 日下午 11 時 59 分於星享城進行訂購。

5. 滿額贈

凡於本活動期間，每個合資格之品牌專員帳戶完成「鑽亮青春再生精華優先體驗套裝」指定配額之購買，可獲贈指定產品作為贈品。

- 於 9 月 2 日至 9 月 4 日或 9 月 9 日至 9 月 11 日完成 10 套「鑽亮青春再生精華優先體驗套裝」配額之購買，可獲贈 ageLOC® 活顏倍彈源液 (60 粒) 1 件，價值 HK\$1,160。
- 於 9 月 2 日至 9 月 4 日或 9 月 9 日至 9 月 11 日完成 20 套「鑽亮青春再生精華優先體驗套裝」配額之購買，可獲贈鑽亮青春再生精華 1 件、ageLOC® 活顏倍彈源液 (60 粒) 1 件 及 ageLOC® 活顏倍彈源液 (20 粒) 1 件，價值 HK\$2,170。
- 於 9 月 2 日或 9 月 9 日完成 20 套「鑽亮青春再生精華優先體驗套裝」配額之購買，可獲贈鑽亮青春再生精華 3 件及 ageLOC® 活顏倍彈源液 (60 粒) 1 件，價值 HK\$2,660。

(a) 所有贈品均不可退換、不可兌換成現金、不設銷售業績及分享獎金。

(b) 合資格之香港及澳門品牌專員將於 2024 年 9 月 18 日或以前於星享城獲發贈品換領券。贈品換領券有效期為發出日起計 31 天內，逾期無效。您可選擇於如新生活體驗館提貨(適用於香港品牌專員)。您也可選擇以送貨方式領取(適用於香港及澳門)，或送遞至順豐智能櫃提貨(只適用於香港)。其他相關提貨或送貨條款，請見下述第 9 條。

(c) 當發生退貨時，如扣除所退貨品後令您未能滿足滿額贈或本公司其他之獎勵的要求，您必須同時一併退回隨訂單贈送的贈品，退回的贈品也必須是未經開封並可作重新銷售。若您的贈品因已開封使用，轉讓，損毀或遺失等其他原因致使無法以原來狀態退回，您需要支付相關贈品的費用給本公司。其他產品的退貨退款條款和更換政策依照本公司的政策與程序之規定。

6. 購買不是必須; 庫存及零售

(a) 您明白「鑽亮青春再生精華優先體驗套裝」的購買並非必須的, 並且您不會因招募他人參加本活動而獲得獎金。只有在您購買「鑽亮青春再生精華優先體驗套裝」及成功送貨或取貨後，且您須符合如新銷售獎勵計劃及政策與程序的規定及要求時，本公司才會向您支付獎金。此外，請自行負責您的財務問題並務實地經營您的品牌專員帳戶。不要為了參與本活動或如新事業而產生債務。

(b) 您須依據您個人合理的使用量或合理推算的零售量訂購「鑽亮青春再生精華優先體驗套裝」並且所購數量不超過上述使用量或零售量。您同意您的購買是作為自用或示範用途外，還會經合規渠道零售所訂購的「鑽亮青春再生精華優先體驗套裝」。您在訂購「鑽亮青春再生精華優先體驗套裝」時，您必須確認您已售出或已使用先前所訂購如新產品的總存貨量的至少八成 (80%)，以及於前一個月達成五 (5) 次零售。您必須對您銷售團隊內的品牌專員就上述原則及下文所述適用於本活動的退貨退款政策作出培訓。

(c) 您可以於星享城將購買資格分享予您銷售團隊內的品牌專員及/或會員，其購買會視為您的零售量。

(d) 您必須提供零售收據給您的零售客戶、會員及/或品牌專員(「顧客」)及按照本公司的政策與程序所述保留相關副本,本公司將監察及審計「鑽亮青春再生精華優先體驗套裝」的零售量,您並且同意於本公司提出要求時提供零售收據的副本。顧客的退貨退款受本公司政策與程序所規範;然而,即使退貨要求發生在本公司政策與程序所規定的期限之後,本公司仍鼓勵您會按您顧客的要求退貨。

7. 退貨退款政策

(a) 受限於以下第 7 (c) 條及本公司的政策與程序的規定,只要是經本公司直接銷售給您的產品,若是未經開封並可重新銷售,本公司將退回售價的九成(90%)給您,但將先扣除已發放的獎金。本公司將有權因退貨而相應調整您及您上線的名銜。

(b) 您必須於購買「鑽亮青春再生精華優先體驗套裝」當日起計十二(12)個月內向本公司申請退貨退款。

(c) 您可要求退回整套「鑽亮青春再生精華優先體驗套裝」或套裝內的個別產品,但退回的產品必須是未經開封並可重新銷售的。

(d) 如欲取消「鑽亮青春再生精華優先體驗套裝」訂單,您可以在發貨前取消。

(e) 其他退貨退款和更換條款依本公司政策與程序之規定。如欲索取更多資料,請查看如新香港網站上的政策與程序。

8. 使用他人的品牌專員帳戶購買「鑽亮青春再生精華優先體驗套裝」

您明白如您以另一位品牌專員的品牌專員帳戶訂購「鑽亮青春再生精華優先體驗套裝」,您必須於訂購前已獲得該品牌專員有效簽署的產品訂購/信用卡授權表格,並獲該品牌專員同意如新可收集、使用及披露其個人資料,以及轉移其個人資料到香港及澳門及這些地區以外的第三方或如新的關聯公司,作與本活動相關的用途。您同意當本公司按政策與程序第 2 章第 3.7 及 3.9 節的規定向您要求提供該書面授權時,您會將該書面授權提供予本公司。

9. 提貨或送貨

於本活動中訂購「鑽亮青春再生精華優先體驗套裝」,您可選擇以下方式提貨或送貨:

(a) 在訂購後的 14 天內於如新生活體驗館(適用於香港品牌專員)提貨;

(b) 以送貨方式領取(適用於香港及澳門),或送遞至順豐智能櫃提貨(只適用於香港)。送貨方式訂單將於 2024 年 9 月 9 日前(適用於階段 1 訂單)及 2024 年 9 月 16 日前(適用於階段 2 訂單),按照訂購時所提供的香港/澳門送貨地址或所選擇的智能櫃交付。本公司或其生活體驗館或分銷中心的地址均為無效之收貨地址。如選擇到智能櫃提貨,在產品到達智能櫃後,您將會收到 SMS 通知,請根據通知內的指示於期限前到您所選擇的智能櫃提取「鑽亮青春再生精華優先體驗套裝」。請注意,香港離島區域和偏遠區域的送貨時間需額外多加三(3)個工作天。

您瞭解若因您在訂購時所提供之送遞地址不正確或地址不全，或您所提供的收貨人不在該地址，致使本公司又或是在與您確認送貨日期及時間後仍無法把「鑽亮青春再生精華優先體驗套裝」送遞給您，本公司會再次與您聯絡以便作送貨安排，但將會收取港幣 50 元作為第二次的送貨費用或更改訂單內容之行政費。若您選擇以順豐智能櫃交付，您必須在收到 SMS 通知後 24 小時內提取產品。如您未能在指定時間提取產品，產品將會因為無人領取而退回本公司。本公司會再次與您聯絡以便作送貨安排，但將會收取港幣 50 元作為第二次的送貨費用或更改訂單內容之行政費。請注意，更改送貨地址後的送貨時間或需額外多加三 (3) 個工作天。

假如您已購買的「鑽亮青春再生精華優先體驗套裝」因上述理由未能於訂購日起之十四 (14) 天內送達或取貨，本公司將會取消您「鑽亮青春再生精華優先體驗套裝」的訂單並扣除售價的一成 (10%) 作為行政費後，把售價的九成 (90%) 退回給您，但將先扣除已發放的獎金，而無需再向您提示、通知或交代。如果本公司已就該產品向您支付獎金，則本公司將會依據政策與程序第 2 章第 6.9 節的規定向您收回該筆獎金。其他相關退貨退款政策條款，請見上述第 7 條。

10. 限量、限購

(a) 限量：您明白及同意我們不能保證你於本活動中一定能夠購買得到「鑽亮青春再生精華優先體驗套裝」。香港出售的「鑽亮青春再生精華優先體驗套裝」數量有限，未必有足夠數量滿足您的訂購需求。所有「鑽亮青春再生精華優先體驗套裝」售完即止。

(b) 限購：您明白及同意本活動之購買嚴格限制每個合資格的會員帳戶於訂購期間所限購之「鑽亮青春再生精華優先體驗套裝」數量。

11. 訂購程序及付款方法

(a) 訂購：要訂購「鑽亮青春再生精華優先體驗套裝」，請登入星享城。

(b) 付款貨幣和信用卡授權。「鑽亮青春再生精華優先體驗套裝」的價格以港幣計算。若使用信用卡付款，您授權本公司從您所指定的信用卡收取您所訂購的「鑽亮青春再生精華優先體驗套裝」之全部貨款及其他與此相關的所有費用，包括運費。如本公司未能從您指定的信用卡中扣除相關款項，本公司會取消您的訂單而無需向您發出通知。如您選擇以他人之信用卡帳戶付款，您確認該持卡人已同意您使用他/她的信用卡，並得到該持卡人之書面同意。您確認該持卡人已同意如新為執行本活動所述事項的目的而收集、使用和披露其於本活動上提供之個人資料。

(c) 您瞭解並同意即使在您的如新帳戶內所購買之「鑽亮青春再生精華優先體驗套裝」是以第三人信用卡代為支付，本公司仍將視您為訂購人。

12. 個人資料的收集

為使您能夠訂購「鑽亮青春再生精華優先體驗套裝」及使本公司可處理您的訂單及/或運送「鑽亮青春再生精華優先體驗套裝」給您，本公司需要向您收集某些個人資料，如姓名、送貨地址、聯絡資料及信

用卡資料。本公司尊重您的私隱並承諾保護您的這些資料。您有權透過您原居市場的服務熱線取得並驗證您在本公司留存的個人資料。當您訂購本活動的「鑽亮青春再生精華優先體驗套裝」，即表示您同意本公司收集、使用及披露您提供的個人資料予本公司的關聯公司、供應商、其他服務供應商用作所有關於本活動及為您提供「鑽亮青春再生精華優先體驗套裝」相關服務，包括但不限於提供產品、處理付款、安排產品送貨、退貨、管理您的品牌專員帳戶及記錄、市場推廣及調查、資料的分析，以及用於其他載於政策與程序第 1 章第 2 節的目的。如您提供的個人資料有所變更，您會立即通知本公司。所有個人資料的查閱或更改要求或與本公司私隱政策有關的資料查詢，可致電 (852) 28377700。本公司有權為處理您的要求而收取合理的手續費。

13. 「鑽亮青春再生精華優先體驗套裝」之進口

本公司及本公司的關聯公司並不保證「鑽亮青春再生精華優先體驗套裝」的收件人能將「鑽亮青春再生精華優先體驗套裝」進口至任何國家。「鑽亮青春再生精華優先體驗套裝」的購買者或收件人均有個人責任遵守所有適用的進口、海關及牌照之法律及法規，並自行承擔因此而產生之所有關稅、稅項、牌照、申報費用，以及任何其他有關您進口「鑽亮青春再生精華優先體驗套裝」到其市場所產生的支出、費用及收費。因此，您同意賠償及保證本公司及/或本公司的關聯公司免於承擔因您違反本條款或本活動的條款和條件而導致的所有損失、損害、民事處罰、索償、支出、費用及收費。

14. 爭議

您同意任何因本條款及條件而產生或與之有關的爭議受中華人民共和國香港特別行政區（“香港”）的法律管轄並據此解釋，且同意接受香港法院的非專屬管轄權管轄。

15. 其他

- (a) 您購買及使用「鑽亮青春再生精華優先體驗套裝」受本公司的政策與程序所約束，如有違反，本公司有權按照政策與程序採取任何適當的行動，包括但不限於紀律行動。
- (b) 本公司可隨時更新或修改本條款及條件而無需事先發出通知。基於這個原因，您應於購買「鑽亮青春再生精華優先體驗套裝」前審閱本條款及條件。如本條款及條件跟本公司的政策及程序或其他相關文件有任何差異，均以本條款及條件為準。
- (c) 如新的名稱及商標乃如新專有的並為如新所擁有。本活動之所有內容皆受如新的版權保護。本活動所使用之特定商標及名稱，皆受相關知識產權法之保護，未經如新事先書面授權不得任意使用。
- (d) 本公司將盡最大努力確保本活動之相關內容的正確性及可行性，其包括但不限於「鑽亮青春再生精華優先體驗套裝」的價格、產品編號及存貨情況，但本公司將不會對任何因其相關內容的錯誤所造成的損失負責，並會保留一切變更本條款及條件及出現爭議時作出最終決定及解釋之權利。
- (e) 如本活動的條款及條件的英文版本與中文版本有任何差異，則以中文版本為準。

ageLOC® Tru Face® Peptide Retinol Complex

Nu Skin Hong Kong / Macau Pre-Market Trial – Terms and Conditions

1. By placing an order, you are deemed to have agreed to be bound by these Terms and Conditions which are made between you and Nu Skin Enterprises Hong Kong, LLC (together with its affiliated companies are collectively referred to as “Nu Skin” or the “Company”). Any capitalized terms not defined herein shall have the same meaning as contained in the Brand Affiliate Agreement, Nu Skin Policies and Procedures, Sales Compensation Plan and other relevant documents that are applicable to the purchaser’s resident market, and shall be incorporated herein by reference thereto.

2. These Terms and Conditions shall apply to the “ageLOC® Tru Face® Peptide Retinol Complex Nu Skin Hong Kong / Macau Pre-Market Trial” (“this Program”) to be held in Hong Kong and Macau from 12:00 noon on 2nd September 2024 to 11:59 pm on 4th September 2024 (Phase 1); from 12:00 noon on 9th September 2024 to 11:59 pm on 11th September 2024 (Phase 2) and is applicable to Brand Affiliates in Hong Kong and Macau only. In this Program, “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” will be offered to Brand Affiliates who qualify for the purchase in this Program.

The selling price of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” is HK\$ 1,500 and contains SV 150, CSV 1,170. It will only be offered in the form of a package and consists of the following products:

- 3 pcs of ageLOC® Tru Face® Peptide Retinol Complex

For the sharing bonus details of the above packages, please refer to the information in “Office” or “Nu Town – Personal – My Business”.

3. Eligibility to Purchase

In order to be eligible to purchase “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” in this Program, you must be a Brand Affiliate of Hong Kong or Macau who satisfy the following requirements:

From 12:00 noon on 2nd September 2024 to 11:59 pm on 4th September 2024 (Phase 1); from 12:00 noon on 9th September 2024 to 11:59 pm on 11th September 2024 (Phase 2), qualified Brand Representatives who achieve designated qualification, each Brand Affiliate account can order designated number of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set”.

- August 2024 Brand Representatives who achieve GV 2,000 or above can order up to 2 sets
- Achieve GV 5,000 or above for 2 consecutive months in July and August 2024 can order up to 20 sets
- September 2024 Executive Brand Partner or above can order up to 20 sets
- 2025 Hokkaido Success Trip first time qualifier who qualify for at least 1 month can order up to 20 sets

4. Purchasing Date and Time

(a) Phase 1: “ageLOC® Tru Face® Peptide Retinol Complex Preview Set”

Brand Affiliates may place orders at Nu Town from 12:00 noon on 2nd September, 2024 to 11:59 p.m. on 4th September, 2024.

(b) Phase 2: “ageLOC® Tru Face® Peptide Retinol Complex Preview Set”

Brand Affiliates may place orders at Nu Town from 12:00 noon on 9th September, 2024 to 11:59 p.m. on 11th September, 2024.

5. Quota Fulfilment

During this Program, each qualified Brand Affiliate account will receive designated products as gift for the purchase of specific number of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set”.

- Receive 1 pc of ageLOC® Tru Face® Essence Ultra (60 caps) (Value at HK\$1,160) for the purchase of 10 sets of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” from 2nd to 4th September, 2024 or from 9th to 11th September, 2024.
- Receive 1 pc of ageLOC® Tru Face® Peptide Retinol Complex, 1 pc of ageLOC® Tru Face® Essence Ultra (60 caps) and 1 pc of ageLOC® Tru Face® Essence Ultra (20 caps) (Aggregate Value at HK\$2,170) for the purchase of 20 sets of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” from 2nd to 4th September, 2024 or from 9th to 11th September, 2024.
- Receive 3 pcs of ageLOC® Tru Face® Peptide Retinol Complex and 1 pc of ageLOC® Tru Face® Essence Ultra (60 caps) (Aggregate Value at HK\$2,660) for the purchase of 20 sets of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” on 2nd September, 2024 or on 9th September, 2024.

(a) Gifts are non-returnable, non-exchangeable, not redeemable for cash, do not carry SV and Sharing Bonus.

(b) Gift coupons will be distributed to the qualified Hong Kong and Macau Brand Affiliates in their accounts in the Nu Town APP on or before 18th September, 2024. The valid period of the coupon is 31 days from the issue date, the coupon will become invalid on expiry. You can choose to pickup at Nu Skin Plaza (applicable to Hong Kong brand affiliates). You can also choose for delivery (applicable to Hong Kong and Macau) or collect the product via the EF Locker (applicable to Hong Kong only). For other terms relating to the pickup / delivery policy, please refer to Clause 9 below.

(c) If you are unable to meet the requirements of the quota fulfilment or other compensation of the Company after a product return, you must also return all the Gifts which shall be unopened and resalable. If the Gifts have been opened, transferred, damaged, lost or due to whatever reasons they cannot be returned in their original status, you must pay for the Gifts to the Company. Other terms and conditions in relation to product refunds and exchanges shall be governed by and construed in accordance with the provisions set out in the Policies and Procedures of the Company.

6. No Mandatory Purchase; Inventory and Retail Sales

(a) You understand that the purchase of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” is optional, and there are no Bonuses paid for recruiting. Bonuses are paid only when “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” is purchased and successfully delivered to you or collected by you, and you comply with the rules and requirements of the Sales Compensation Plan and Policies and Procedures of Nu Skin. In addition, please operate your Brand Affiliate Account in a financially responsible way. Please do not incur debt to participate in this Program or Nu Skin business.

(b) You should order “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” in accordance with your reasonable personal use or projected retail sales and the ordering shall not be more than the above amount of personal use or retail sales. You agree that your purchase is for personal use or demonstration purpose, and for retail sales of the “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” through compliant channel. By placing an “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” order, you certify that you have sold or consumed at least eighty percent (80%) of your total inventory from previous orders, and that you have made at least five (5) retail sales in the previous month. You must educate the Brand Affiliates in your sales team regarding these principles, as well as the Refund Policy applicable to this Program set out below.

(c) You can share your number of purchasing quota to the Brand Affiliates and/or Members under your sales team via Nu Town, their purchases would be considered as your retail sales.

(d) You must provide retail sales receipts to your retail customers, Members and/or Brand Affiliates (“Customers”) and keep copies in accordance with the Policies and Procedures of the Company. The Company will monitor and audit the retail sales of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set”, and you agree to provide copies of retail sales receipts as requested by the Company. Refunds to your Customers are governed by the Policies and Procedures of the Company; however, the Company encourages you to honor your Customers’ requests for refund even it occurs at a time later than the one set by the Policies and Procedures of the Company.

7. Refund Policy

(a) Subject to Clause 7(c) below and the Policies and Procedures of the Company, the Company will refund to you ninety percent (90%) of the purchase price less applicable bonus, on unopened and resalable products sold by the Company to you. The Company may also adjust your and your upline’s title with regard to such refund.

(b) You must submit an application for the refund to the Company within twelve (12) months from the date of purchase of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set”.

(c) You may return the whole set of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” or individual products in the “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” provided that the returned product is unopened and resalable.

(d) If you wish to cancel your order of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set”, the cancellation will be allowed before delivery.

(e) Other terms of product refund shall be in accordance with the Company's Policies and Procedures. For more information, please review the Policies and Procedures at the website of Nu Skin.

8. Purchase of "ageLOC® Tru Face® Peptide Retinol Complex Preview Set" on Other Brand Affiliate's Account

You understand that if you order the "ageLOC® Tru Face® Peptide Retinol Complex Preview Set" through another Brand Affiliate Account, you must have obtained a validly signed Product Order/Credit Card Authorization Form from such Brand Affiliate and such Brand Affiliate agrees Nu Skin to collect, use and disclose his/her personal data and transfer his/her personal data to any third party or affiliated companies of Nu Skin in Hong Kong, Macau and outside of these areas for the purposes relating to this Program. You agree to provide a copy of such written authorization to the Company upon request as set forth in Chapter 2, Section 3.7 and 3.9 of the Policies and Procedures of the Company.

9. Pickup / Delivery

If you purchase "ageLOC® Tru Face® Peptide Retinol Complex Preview Set" under this Program, you can choose the below pickup/delivery method:

(a) Pickup at Nu Skin Plaza (applicable to Hong Kong brand affiliates) within 14 days from the date of your purchase;

(b) By way of delivery (applicable to Hong Kong and Macau) or collect the product via EF Locker (applicable to Hong Kong only). Orders will be delivered to the address in Hong Kong or Macau you provided or the EF Locker location you chose before 9th September 2024 (applicable to Phase 1 orders) and 16th September 2024 (applicable to Phase 2 orders). Addresses of the Company, Nu Skin Plaza or distribution centers are considered as invalid shipping addresses. For those orders delivery to EF Locker, when the order arrives at EF Locker, you will receive a SMS notification from EF Locker. Please pick up your products in accordance to the instruction within the deadline as stated in the SMS. Please note that three (3) additional working days will be required for delivery to outlying islands or remote areas in Hong Kong.

You understand that if the Company is unable to deliver to you the "ageLOC® Tru Face® Peptide Retinol Complex Preview Set" due to an incorrect or incomplete delivery address or the unavailability of the named recipient at the address as provided by you, or cannot be delivered to you after confirming the delivery date and time with you, the Company will contact you again for delivery arrangement but will charge you HK\$50 as the second delivery fee or the administrative fee for order amendment. If you choose to deliver the order to an EF Locker, you should pick up the products within 24 hours upon receipt of the SMS notification. If you fail to pick up the products on time, the products will be returned to the Company as unclaimed, the Company will contact you again for delivery arrangement but will charge you HK\$50 as the second delivery fee or as the administrative fee for order amendment. Please note that three (3) additional working days might be required for delivery for any change of delivery address.

If you fail or neglect for whatsoever reason to receive or collect the “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” within fourteen (14) days from your order date, the Company may, without further reference, notice or account to you, cancel your order of the “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” and, after deducting an administrative fee equivalent to ten percent (10%) of the purchase price, refund to you ninety percent (90%) of the purchase price less applicable bonuses. If bonuses have already been paid on such products, then the Company will recoup your bonuses as set forth in Section 6.9 of Chapter 2 of the Policies and Procedures. For other terms relating to the refund policy, please refer to Clause 7 above.

10. Limited Quantities, Purchase Limits

(a) Limited Quantities. You acknowledge and agree that there is no guarantee that you will be able to purchase “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” in this Program. Only a certain limited quantity of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” is available for sale in Hong Kong, and there may not be sufficient quantity of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” to fulfill your order. All “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” is offered while stock last.

(b) Purchase Limits. You acknowledge and agree that the purchase of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” in this Program is strictly limited to the quota assigned to the qualified Brand Affiliate account.

11. Order Procedures and Payment Methods

(a) Order. To order “ageLOC® Tru Face® Peptide Retinol Complex Preview Set”, please login Nu Town.

(b) Currency and Credit Card Authorization. The price of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” is in Hong Kong dollars. If you use a credit card for payment, you authorize the Company to charge your designated credit card for the full amount of the ordered “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” and other related fees and charges, including shipping fees. If the Company is unable to charge the relevant amount from your designated credit card, the Company will cancel your order without notice. If you have chosen to pay for your purchases by using a credit card not issued to you, you confirm that the holder to whom such credit card has been issued (the "Cardholder") has consented to such use of the credit card and that the Cardholder has signified such consent by written consent. You also confirm that the Cardholder has agreed that Nu Skin may collect, use and disclose his/her personal data provided under this Program for the purpose of administration in relation to the matters referred to herein.

(c) You acknowledge and agree that if the purchase of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” in your Nu Skin’s account is paid by a third party’s credit card, the Company will deem you as the purchaser.

12. Collection of Personal Information

To enable you to order “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” and the Company to process your order and/or ship the “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” to you, the Company will need to collect certain personal information such as name, shipping address, contact details and credit card

information. The Company respects your privacy and is committed to protecting it. You have the right to access and verify your personal information held by the Company by contacting the call center of your Resident Market. By placing an order of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” in this Program, you agree that personal information provided by you may be collected, used and disclosed by the Company to its affiliates, suppliers and other service providers of this Program and for providing you the relevant services of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set”, including but not limited to providing products, payment process, delivery arrangement, refund, management of your account and records, marketing promotion and research, data analysis and for other purposes set out in the Section 2, Chapter 1 of the Policies and Procedures. If the personal data provided by you has been changed, you will notify the Company immediately. All personal information access or correction requests and enquires regarding the Company’s Privacy Notice can be made via telephone at (852) 28377700. The Company has the right to charge a reasonable fee for the processing of your request.

13. Importation of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set”

Neither we nor our affiliated companies assure that recipients of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” shall be able to import “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” into any country. Purchasers or recipients of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” is personally responsible for complying with all applicable import, customs and licensing laws and regulations and for all customs duties, taxes, licensing fees, declarations and any other costs, fees and expenses associated with their importation of the “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” into their markets. Accordingly, you agree to indemnify and hold us and/or our affiliates harmless for and from all losses, damages, civil penalties, claims, costs, fees and expenses of whatever kind or nature arising against us and/or our affiliated companies from or in connection with your breach of this clause or the terms and conditions of this Program.

14. Disputes

You agree that any disputes arising from or in connection to the Terms and Conditions shall be governed and interpreted in accordance with the laws of Hong Kong Special Administrative Region of People’s Republic of China (“Hong Kong”) and agree to submit to the non-exclusive jurisdiction of the courts of Hong Kong.

15. Miscellaneous

(a) Your purchase and use of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set” is subject to the Company’s Policies and Procedures. In the event of violation, the Company may take any appropriate actions in accordance with the Policies and Procedures, including but not limited to disciplinary actions.

(b) The Company may update or modify these Terms and Conditions at any time and without prior notice. For this reason, you should read these Terms and Conditions prior to making purchase of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set”. If there are any discrepancies between these Terms and Conditions and the Company’s Policies and Procedures or other relevant documents, these Terms and Conditions shall prevail.

(c) The name and trademark of Nu Skin are proprietary and are owned by Nu Skin. This Program and all its contents are protected under copyright by Nu Skin. This Program and the specific trademarks and trade names used are protected by the laws of intellectual property rights and cannot be used without prior written authorization of Nu Skin.

(d) Every effort has been made to ensure the correctness and feasibility of this Program and its relevant contents including but not limited to the price, the product number and the inventory of “ageLOC® Tru Face® Peptide Retinol Complex Preview Set”. However, the Company will not be liable for any loss caused by errors in this Program or its related contents and reserves the right to change these Terms and Conditions and make the final decision and interpretation in the event of dispute.

(e) If there are any discrepancies between the English version and Chinese version of these Terms and Conditions, the Chinese version shall prevail.